



PharmaState Survey

Survey Title: Online Pharmacies - Good or Bad!

Survey no. – PSS/012019001

Participants: Mostly Pharma Professionals & Few Doctors.

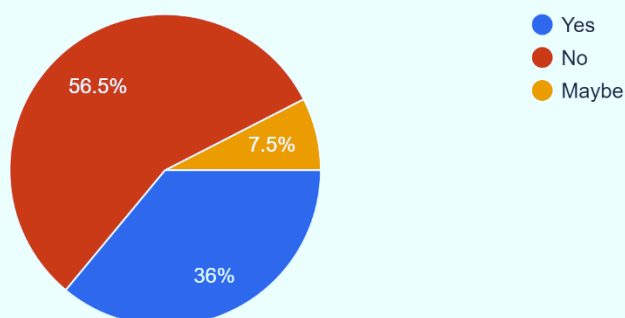
Total Responses: 186

Mode of Survey: Online Questionnaire Shared & responses are recorded. No modifications have been done in the responses. Results are shared “As Is”.

Here are the Question wise responses

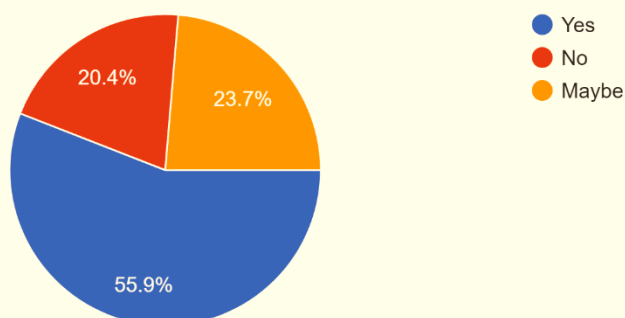
Do you think Online Pharmacy Model is a good way to increase accessibility of Medicines?

186 responses



Is this true that Drugs and Cosmetics Act, 1940, Drugs and Cosmetics Rule, 1945 and Pharmacy Act, 1948 does not allow Online sale of medications?

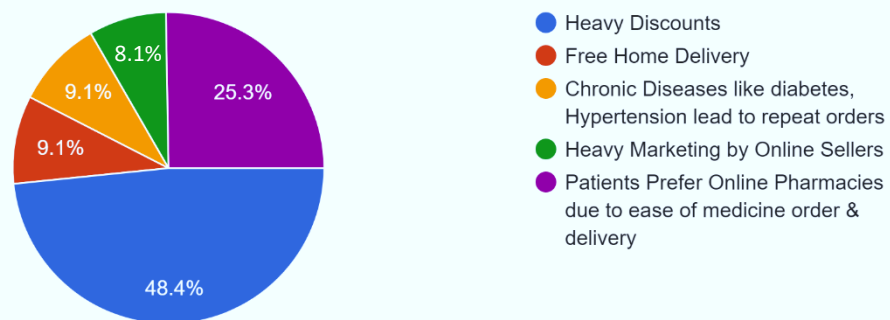
186 responses



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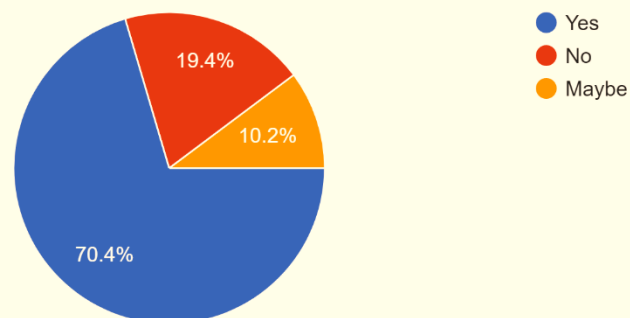
What may be the biggest reason for success of Online Pharmacies in India?

186 responses



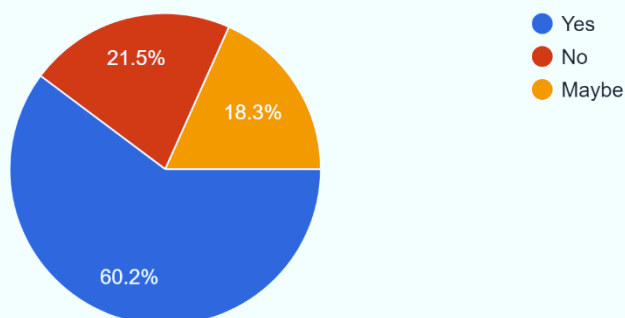
Do you think Physical Pharmacy stores sales will be impacted due to Online Pharmacies growth?

186 responses



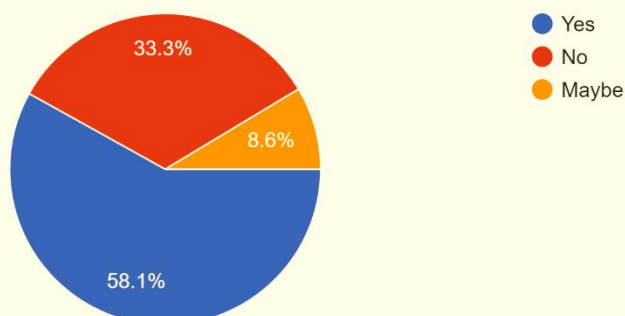
Do you think Online Pharmacies increase the chances of fake/expired/unapproved medicine delivery to patients?

186 responses



Do you think banning the online pharmacies will be a good option?

186 responses



Your opinion or suggestion over online pharmacies (optional)

A total of 70 Responses received as opinion or suggestion (No Modifications have been done in responses, only grammatical corrections has been done)

- Good
- Online pharmacies are a good idea however it should be coupled with taking care of ethical practices, legalities and more importantly abuse of medicine! It should be liked with the consent of prescribing drs consent and authority letter to be produced while procuring. All online pharmacies should sign an agreement which states that in any misuse or abuse of the used drug or medicine they are equally responsible.
- Customer ease of obtaining medicine is a kind of benefit but many pharmacy stores will be subjected to loss
- Only over the counter drugs should be allowed for online purchase.

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- Regulated sale is a win-win situation
- From where they get stock Company won't give stock Some distributors sell their product to online chain first stop this
- Online pharmacy should be Bann
- Yes
- Create a regulation for the e pharmacy. That is the best way to find out a solution.
- I think online pharmacies are good... because patients who r aged (i.e. above 50 or 60), they will not go to medical shop and buy medicines... example: my grandma is above 60 years old. She can't go and buy medicines....and this Generation children are not helpful to Senior citizens...I'll vote for online pharmacies
- Special regulations shall be imposed by government to introduce online pharmacy practice. Special act and regulations would make online pharmacy best option.
- Make some new regulatory body to control online pharmacy too
- All medicines must be given only with valid prescription.
- Online pharmacy is fine as long as strong rule to punish frauds are in place
- Online sale of medicines is not a good option. Medicines are required to be taken under proper supervision of Dr and Pharmacist. In India were Dr's are too busy at least patients can talk to pharmacist and get their doubts clear about medicines.
- Ban online medicines apps
- Best marketing
- It's good inactive but need to channelize and appropriate infrastructure and service
- I fully support online pharmacy business and model, it should be legalised to the fullest in India, since maximum retail pharmacy in India have either 10th passed quacks sitting on the name of pharmacist or part time pharmacist and also there is planned Nexus between the medical shop and doctors, therefore this Nexus will be reduced. Please do not even think of closing online pharmacy. It's a part of digital India program.
- It should be strictly controlled with regulations. It is the biggest source of fake and duplicate medicine.
- I think there will be no patient counselling Pharmacy Council of India should have strict regulations and corruption should be end
- There is no idea for online pharmacy that who is at back end. Expiry stocks can be easily sold. Stocks are not returnable. Also, even single tablets is not sold which local medical stores provide to patients. Stocks can be easily manipulated & even the batch numbers. We can get hold of physical store where in online store can close & change anytime. Customers get lured to discounts but not seeing the negative effects.
- It's difficult to control the practices they may follow to grab the business. This is not safe and good for medicines unless the laws and controls governing them are in place and practiced effectively
- We should have this. It will give better advantage to consumer
- In the current scenario life is so fast and peoples are looking ahead for nonstop support when it comes to life saving drugs. I feel online pharmacy is going to be the best way to provide 24/7 support to peoples.
- Major concern for online pharmacy is to maintain quality of medicines
- Online pharmacies are not good
- Online Pharmacy is playing with public health to make a money. Before giving a medicine to the patient. Patient counselling should be done. So it is not possible to make a patient to understand the side effects of medicine especially for OTC. As per current scenario online pharmacy should be banned with immediate effect.
- Online drugs selling was decreasing the opportunities of pharmacists
- Good
- Ban e-pharmacy

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- It has to come & it will come for the benefit of society
- Online pharmacy should be ban
- Online pharmacy is good better than physical pharmacy stores
- New rules and acts applied
- Misuses of prescription of drugs like narcotics, substitutes can be done with online pharmacy also fake prescription can be generated.
- The online trade must be controlled as per regulations
- Market is so big, online sales cater the need of very small segment of customer. Coming time would see more Chemists are choosing the options to sell their medicines online along with serving the customer at their counters. Chronic medicine segment, Health supplements, Nutrients, General medicines all are increasing their sizes with the increasing affordability from the Increasing Population.
- Rishabh
- Online Pharmacies Are Cutting Down the Employment of Registered Pharmacist....Moreover the Non-Pharma Have Dominated over The Pharma This Issue Also To be Looked For
- Not yet all good online selling medicines
- It should be banned immediately because spurious or fake medicines could be supplied
- Medicine is life and online pharmacies are playing with life by keeping non- professional staff to handle.
- It is good option
- It's good but it may lead to misuse of drugs...
- Online marketing more convenient than regular medical store. Home delivery and have discount plus.
- Notification regards to online sales and inclusion in Drug and cosmetics act mandatory to regulate
- ban
- No pharmacist no medicine
- Online pharmacies make strong effect on sale of physical pharmacies and it also discourage education of students because everyone can start online pharmacy but student have to study hard for at least 2 or 4 years and they can't secure their future even this hard work, online pharmacy hire uneducated people for delivering medicines and this curbs professionals, so online pharmacies should be BANNED
- Online pharmacy is very dangerous because self-medications increase, and the all schedule drug are sold without prescription. Wrong use of medicine.
- Ok
- Many countries are dealing in online medicines so I wish it will good.
- That will be effect on sales person job. they called its sales but we called it is life
- Local chemists will suffer and lose their livelihood along with unemployment of sales men/women and pharmacists working in retail medicine shops.
- Its totally bad
- Medicine commodity SHOULD NOT BE SOLD ONLINE
- Online pharmacy is very wrong method.
- It's great initiative to reach the patience with required medicine by which we can pedigree the patient history, transparent system as well as good record of all patients .it will further help to evaluate the scope of improvement
- It should be stopped as soon as possible
- Online pharmacy bad
- Online pharmacies are not helpful in remote areas there is certain limit of it.
- I m a M.Pharm post graduate As per my knowledge online pharmacy is good but to increase the tracking of medicine and fast delivery and also medicine is prescribed medication or fake prescription is need to be check is important

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- there is no need for online pharmacy. Then there is limited pharmacist is needed for that. Than stop the pharmacy education. How pharmacist earn.no future of pharmacist

*This Document has been mailed to the participants who have entered their email ids while filling this survey questionnaire

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